



# VANCE WELCOME PRESENTATION



# MILITARY & FAMILY READINESS CENTER



# Military & Family Readiness Center



- We are the ANSWER PEOPLE when it comes to quality of life matters; we do what it takes to educate joint-service military members and their families, help them find solutions to their issues, and to strengthen their resiliency; thus ensuring total-family readiness.

## ■ Programs

Air Force Aid	Casualty Assistance	Deployment Support
EFMP – Family Support	Employment Assistance	Personal Financial Management
Relocation Assistance	Transition Assistance	Voting Assistance

## ■ While Settling In At Vance, Use These Services

- Spouse Employment assistance (applying for on- or off-base jobs, network contacts, resume review)
- Finding EFMP resources
- Childcare for PCS (20 hours free childcare per child (drop-in care at CDC if space available))
- Registering to vote
- Information & Referral (on- and off-base agencies, spouse network)

Current as of 16 Nov 22

# Military & Family Readiness Center



## ■ Contact Information

- TSgt Covito Redman (Childcare for PCS) / Sonya Struble-Matz (EFMP Support) (Spouse Employment) (Transition Assistance) / Greg Waide (Voting Assistance) (Key Spouse) (Information & Referral) / Nikki Clark (Casualty Assistance) / Paul Williamson (Personal Financial Management)
- 580-213-6330
- [gregory.waide@us.af.mil](mailto:gregory.waide@us.af.mil)
- Building 314
- Facebook Pages: @vancefamilycenter, @vancejoblink

## ■ Hours

- 0730-1630: Monday – Thursday; 0930-1630: Friday
- Drop in for Childcare for PCS voucher or Information & Referral; call to make an appointment for all other services

Current as of 16 Nov 22



# IMMEDIATE NEED-TO-KNOW



# TRAFFIC MANAGEMENT OFFICE



# Traffic Management Office (TMO)



- TMO VANCE AFB PERSONAL PROPERTY/HOUSEHOLD GOODS
- HOUSEHOLD GOODS MOVEMENT SUPPORT FOR MILITARY & CIVILIAN PERSONNEL INCLUDING THEIR FAMILY MEMBERS
- CONTRACTED HHG MOVES VIA TRANSPORTATION SERVICE PROVIDER (TSP)
- MOVING COMPANY WILL COORDINATE THE NEXT AVAILABLE DATE TO DELIVER TO YOUR HOME
- \*CONTACT THE TMO WHEN DELIVERY DATE IS SCHEDULED\*
- \*CLAIMS FOR CONTRACTED MOVES ARE COMPLETED THROUGH DPS\* @ <https://www.militaryonesource.mil> YOU WILL OPEN A NEW CLAIM, DESCRIBE THE DAMAGE, UPLOAD PICTURES AND SUBMIT YOUR CLAIM YOU HAVE 180 DAYS FROM DELIVERY DATE TO INITIATE CLAIM
- ALL CLAIMS "MUST" BE ACKNOWLEDGED BY THE TRANSPORTATION SERVICE PROVIDER (TSP) WITHIN 15 CALENDAR DAYS OF RECEIPT OF THE COMPLETED CLAIM
- \*INCONVENIENCE CLAIMS\* IS AUTHORIZED AND PAYABLE WHEN:  
THE TSP FAILS TO PICK UP OR DELIVER YOUR SHIPMENT UPON THE REQUIRED DELIVERY DATE/AGREED DATE
- PERSONAL PROCURED MOVES (PPM)/DO IT YOURSELF MOVE (DITY)
- SERVICES PROVIDED TO ENSURE MAKING YOUR TRANSITION AS SIMPLE/SMOOTH AS POSSIBLE
  - ALLOWS MEMBER TO FILE AN INCONVENIENCE CLAIM
  - NOTIFY YOUR TSP THAT YOU INTEND TO FILE A CLAIM
  - REQUEST THE INCONVENIENCE CLAIM FORM FROM YOUR TSP OR ACCESS IT IN MILITARYONESOURCE.MIL
  - CONTACT YOUR LOCAL TRANSPORTATION OFFICE FOR ASSISTANCE NEEDED

Current as of 22 Nov 22

# Traffic Management Office (TMO)



- TMO HOUSE-HOLD GOODS Contact Information
  - QUINTIN D. JESSUP: 213-7435
  - MICHAEL ARELLANO: 213-7470
  - ULYSSES SAXTON: 213-7185
- MON – FRI Hours: 0800 - 1600
  - VISIT OUR SHAREPOINT PAGE TO GET STARTED
  - @ <https://usaf.dps.mil/sites/aetc-vc/71msg/ISS/LRF/TMO>
  - **Appointments are required**; make appointment via telephone @ DSN 448-7470 or commercial @ 580-213-7470 / 7435 / 7185
  - Available appointment times are:
    - 0800, 0900, 1000, 1100, 1300, 1400

Current as of 22 Nov 22





# 71st Security Forces Squadron



Integrity | Service | Excellence

OPR: 71 SFS/S5X  
Briefer: James Kite



# 71st Security Forces Squadron



- Dominate the battlespace through disciplined law enforcement, unmatched resource protection, and lethal base defense, while remaining combat ready to deploy and fight tonight

- Sections

Visitors Center	Armory	Combat Arms Training/Maintenance
Operations	Investigations	Military Working Dogs
Antiterrorism/Force Protection	Resource Protection	Combatting Trafficking in Persons

- Contact us for the following:
  - Emergencies
  - Qualify on your service weapon
  - Register weapons if living in base housing (None allowed in dorms)
  - Obtain base access passes at the Visitors Center (Obtain 3-day pass at gate if VC is closed)

Current as of 4 Nov 22



# 71st Security Forces Squadron



- Contact Information
  - Major Zachary Jarvis (CC), CMSgt Eric Thomas (SFM)
  - 580-213-7155 (HQ)
  - 580-213-7415 (BDOC) 911 from Landline
  - 911 call from cellphone goes to Enid PD dispatcher
  - Building 527
  - Facebook @ 71st Security Forces Squadron
- Hours
  - BDOC/Armory/Main Gate: 24/7
  - Visitors Center: M-F, 0700-1500

*Current as of 4 Nov 22*

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OPR: 71 SFS/S5X  
Briefer: James Kite

# VAFB Critical Information & Indicators List

*AETC CIIL (See Handout)*

Who REALLY needs to know?

- ✓ Command & Control Status
- ✓ Specifics of Deployment Taskings
- ✓ Sensitive/CUI/PII Info
  - ✓ Gov't/Psnl E-Mails or Cell Phones
- ✓ Unit Capabilities & Limitations
- ✓ Deployment Locations/Schedules
- ✓ Construction Projects - Details & Schematics

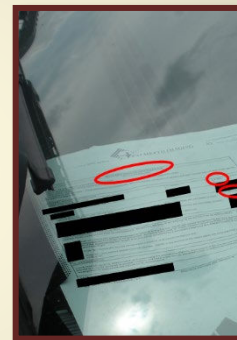
## Think OPSEC

Easily exploitable areas:

Social Media Your Car Your Trash Your Mouth

Wing OPSEC Program Signature Managers  
Lori Shackelford/James Kite/Terri Schaefer

*\*\*Failure to follow OPSEC will result in appropriate disciplinary action\*\**



## **Critical Information & Indicators List**

Indicators are activities that can be heard, observed, or imaged. In the wrong hands, they could give advantages to an adversary.

### **Common Indicators (not all-inclusive)**

<b>Change of Duty Hrs</b>	<b>Call Signs/Nicknames</b>
<b>Code Words</b>	<b>Duty Posture Changes</b>
<b>Security Procedures</b>	<b>Activity Intensity</b>
<b>Administrative Activity</b>	<b>Position Descriptions</b>
<b>Increased Encryptions</b>	<b>Flow Volume/Density</b>
<b>Operating Instructions</b>	<b>Travel Requests</b>
<b>Travel Vouchers</b>	<b>Budget Projections</b>
<b>Cargo and Shipment</b>	<b>Travel Reservations</b>
<b>Schedules</b>	<b>Duty Rosters</b>
<b>Orders</b>	<b>Flight Plans</b>

### **COUNTERMEASURES PROTECT INDICATORS**

# **Think OPSEC!**

Wing OPSEC Program Signature Managers

**Lori Shackelford/James Kite/Terri Schaefer**

*\*\*Failure to follow OPSEC will result in appropriate disciplinary action\*\**

# 71 FTW Inspector General



Wing Headquarters  
Bldg 500, Rm 105 & 107

213-6323 [71FTW.IG@us.af.mil](mailto:71FTW.IG@us.af.mil)

*Current as of Nov 22*

# 71 FTW Inspector General



- The IG is broken down into two sections:
- IGQ (SAF/IG Authority delegated via AFI 90-301, *Inspector General Complaints Resolution*)
  - Complaints Resolution Program
    - Restriction and Reprisal
  - Fraud, Waste and Abuse
    - F.W.A. Defined
    - Fraud: intentional deception to unlawfully deprive the government
    - Waste: extravagant, careless or needless expenditure of AF funds
    - Abuse: intentional wrongful or improper use of AF resources
    - F.W.A. Reporting
    - Chain of Command
    - Inspector General
    - FWA Hotline: 213-6300
    - DoD FWA Hotline: (800) 424-9098
    - DoD Hotline
- IGI
  - Inspections and Exercises
  - Wing Inspection Team Management
  - SAPM Management

***Your Responsibility - Report It!***

Current as of Nov 22

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# 71 FTW Inspector General



- Communications are **Protected**
- Military members cannot be “prevented” from communicating with a Member of Congress or an IG
  - “No one may deny Air Force personnel access to an IG”
  - **This is RESTRICTION!**
- Military members cannot be “punished” for making a protected communication
  - **This is REPRISAL!**
- **Prohibited & Punishable** under the law
- Require IG Inquiry
- Reported to DoD IG

**The law can be complicated—come see the IG if you have questions**

Wing Headquarters  
Bldg 500, Rm 105 & 107

213-6323 [71FTW.IG@us.af.mil](mailto:71FTW.IG@us.af.mil)

*Current as of Nov 22*

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# Wing Safety

Call 213-7233 (SAFE)



# Wing Safety

Building 455 (Same building as OSI,  
PDC & Teen Center)



## ■ Our Mission:

- We exist to support the Wing's mission while preserving resources by informing, equipping, and supporting commanders in their responsibility and effort to mitigate risks and prevent mishaps.

## ■ What We Do:

- Safety program compliance (inspect facilities & assess program management)
- Provide robust mishap investigation & reporting
- Proactively identify risks and trends
- Provide education & training

*Current as of 16 Nov 2022*



# Wing Safety

Building 455 (Same building as OSI,  
PDC & Teen Center)



## ■ Personnel

- Lt Col Eric Pounds, T-1, Chief of Safety
- Maj Paul Sitler, T-38 Flight Safety Officer
- Maj Brian Cote, T-6 Flight Safety Officer
- Capt Logan Stuckey, T-6 Flight Safety Officer
- Maj Ryan Stellhorn, T-1 Flight Safety Officer
- TSgt Maurice Brown, Flight Safety NCO
- \*Vacant\*, Occupational NCO
- Mr. Aaron Betts, USDA Wildlife Biologist
- Mr. Wade Koehler, Weapons Safety Manager
- Mr. Paul Poggenpohl, Occupational Safety Manager

*Current as of 16 Nov 2022*



# Civil Engineer, Environmental Branch (CEV)



# Environmental

- CEV Mission: Enable the Vance AFB Flying Training via robust Awareness, Training, Inspection, and Regulatory Compliance with all federal, state, and local environmental requirements
  
- What CEV Does:
  - CEV provides Air Force /AFI required mandatory and job specific training for all base employees including Newcomers and Industrial employees
  - CEV inspects all base processes annually for environmental compliance
  - CEV monitors all engineering designs and contractors on base for compliance
  - CEV advises all contract and USAF processes for environmental compliance
  
- Why a new Airman needs your services
  - CEV promotes recycling base wide
  - CEV assists all airmen with being able to identify the environmental impact of their processes
  - CEV helps airmen prepare for internal and external environmental inspections

*Current as of Nov 22*

# Environmental



**NOTE: Please review the Mandatory Environmental slide presentation found at Vance Welcome Information Team and labeled as “Tab 2 – Environmental”**

- Contact Information:
  - Shannon Elledge (EMS/Recycling), Rebecca Decocq (Hazardous Waste), Mark Buthman (Solid Waste/Pest Management), Jimmy Lancaster (Hazardous Materials/Water Quality), and Bryce Tobyne (CEV Supervisor)
  - 213-6226, or 7526, or 7344, or 6572, or 7082
  - [Shannon.Elledge.ctr@us.af.mil](mailto:Shannon.Elledge.ctr@us.af.mil)
  - 288 CE, Second Floor
- Hours: 0800-1645 MON-FRI
  - Walk-ins always Welcome, no appointments necessary

*Current as of Nov 22*



# 71 CPTS Finance



# Finance

- Our Mission:
  - We keep you focused on your mission by ensuring you are paid in a timely and accurately manner
- What we do:
  - Process Military and Civilian Pay
  - Process travel vouchers
- Why You Should Make Finance One of Your First Stops:
  - Everyone needs to in-process with finance ensure entitlements are updated and accurate (this prevents you from being over or under paid)

*Current as of Nov 22*

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# Finance

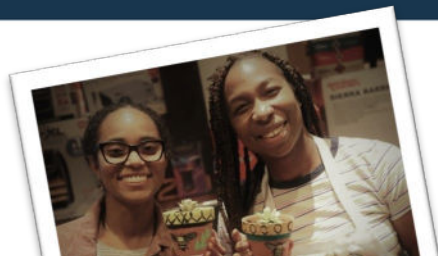


- Contact Information
  - Telephone Number: 580-213-7498
  - CSP Portal:
    - <https://usaf.dps.mil/teams/SAFFMCSP/portal/>
  - \*Email for MDG Members Only (due to connectivity issues):
    - [71cptsfinance.customerservice@us.af.mil](mailto:71cptsfinance.customerservice@us.af.mil)
  - Building 500
- Hours
  - Walk-in Hours: 10-12 Monday-Friday

*Current as of Nov 22*

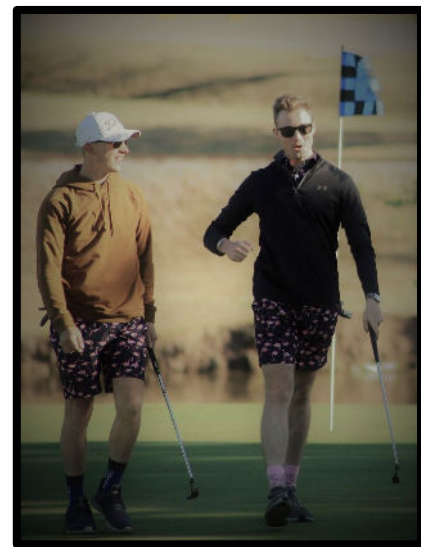
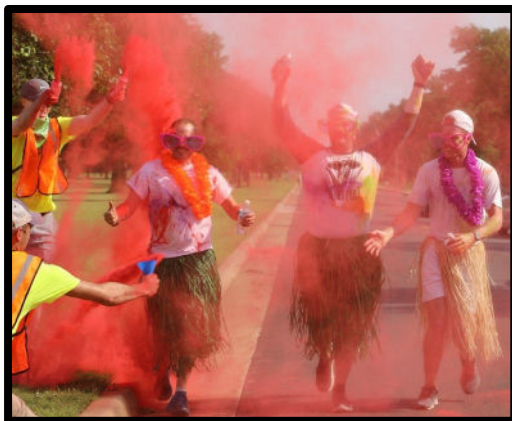


# SPECIALIZED SUPPORT



# FORCE SUPPORT SQUADRON

## Base Services



# 71st Force Support Squadron



- The 71st Force Support Squadron at Vance AFB provides high-quality morale, welfare, recreation and support services to our military community. Our programs and services are vital to a total force that is resilient, focused and efficient. We provide combat support and community services by delivering mission-sustaining quality of life services.
- Our support of the overall Air Force mission is direct and significant. We feed troops, provide lodging, and create fit Airmen. Our child care and youth programs provide vital help to parents. Our librarians help educate and inform. Our programs sustain the Air Force mission while providing a platform for social interaction and well-being. We enhance quality of life. We build ready and resilient Airmen and families.
- Our programs are critical to readiness and retention. We support the Air Force mission. We provide military personnel support, professional military education, food services, lodging, and fitness. We supply child development, youth programs, and family support. We enhance morale, improve quality of life, and build a better military community.

*Current as of 10 Nov 21*

# 71st Force Support Squadron



- Go to <https://www.vanceafb71fss.com/> for additional contact information.

VANCE AIR FORCE BASE  
**BACK-TO-SCHOOL CARNIVAL**  
AT THE CROSSWINDS CLUB  
COME ONE, COME ALL!  
JULY 9 | 0900-1500  
OPEN TO SINGLE AIRMEN \$20  
LIMITED SPOTS! CALL ODR  
213-7348  
SINGLE AIRMAN

LET'S GO SKYDIVING  
JULY 9 | 0900-1500  
OPEN TO SINGLE AIRMEN \$20  
LIMITED SPOTS! CALL ODR  
213-7348  
SINGLE AIRMAN

**COSMIC BOWLING**  
FRIDAY & SATURDAY  
1800-2100  
\$10 PER PERSON  
(Shoes not included)

**SWIMMING LESSONS AT THE PLAINS POOL**  
1ST SESSION 6-17 JUNE | 2ND SESSION 20 JUNE-1 JULY  
3RD SESSION 1-22 JULY  
Lessons are Monday through Thursday from 10:00-10:45. \$45 per swimmer. Must register 1 week prior to lesson. Call the Fitness Center at 213-7670 to sign up!  
Click here for more info!



# SCHOOL LIAISON

<u>DISTRICT</u>	<u>Distance</u>
Enid	3
Chisholm	8
Waukomis	8
Drummond	12
Cimarron	13
Pioneer-Pleasant Vale	13
Kremlin-Hillsdale	17
Hennessey	19
Douglas	22
Garber	23
Ringwood	23

## Private Schools

St. Paul Lutheran	PreK-5
St. Joseph Catholic	PreK-5
Emmanuel Christian School	PreK-5
Cimarron Montessori Elementary	PreK-6
Oklahoma Bible Academy	6th-12th

# School Liaison-unique Enid/OK issues



## Open Enrollment/Advanced Enrollment

Active duty military dependents in Oklahoma: “shall be eligible for admission to the school **district [not school]** of their choice regardless of the capacity of the district.”\*

As long as families can provide **transportation**, military kids can attend any school **district** they choose.

**Advanced enrollment does not allow for students to be registered in 2 school districts simultaneously\*\***



## Equalization bussing

Students in grades above the average class size are moved to lower attendance schools

Transporting equalized students to the new school is at the **parents' time and cost\*\*\***

# School Liaison



- Contact Information
  - Nicole Painter
  - (580) 213-6285 or (580) 478-4317
  - [Nicole.painter.1@us.af.mil](mailto:Nicole.painter.1@us.af.mil)
  - Building 200 Suite 2
- Hours
  - Walk-in Hours – Always best to call ahead
  - Appointment Hours – Always best to call ahead

Current as of 10 Nov 21

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OPR: Office Name  
Briefer: Name





# Equal Opportunity (EO)

# Equal Opportunity



- Mission: Continuously deliver model EO services to support Airmen and enhance organizational effectiveness
- What you do:
  - Provide complaint services for military members and their dependents, civilians, and retirees
  - Provide Subject Matter Expertise to Wing leadership and all squadron commanders
  - Manage the Defense Equal Opportunity Climate Surveys (DEOCS)
- Why a new Airman needs your services:
  - EO helps them through the complaint process if they are having any issues with the following:
  - Discrimination: race, color, religion, national origin, sex, sexual orientation, sexual harassment, harassment, hazing, and bullying. Civilians have additional protected categories: disability (mental and physical), Genetic Information Non-discrimination Act, Reprisal, and Age.

Current as of 7 Nov 22



# Equal Opportunity

- Contact Information
  - MSgt Traci Lara or TSgt Darren Woods
  - 580-213-7328/448-7328 or 580-213-6181/448-6181
  - [traci.lara@us.af.mil](mailto:traci.lara@us.af.mil) or [darren.woods@us.af.mil](mailto:darren.woods@us.af.mil)
  - Bldg 500, Suite 103
- Hours
  - Walk-in Hours: 0800-1500
  - Appointment Hours: 0800-1500
  - \*\*Hours may vary due to being a two-person office

**NOTE: Please review the Mandatory EO slide presentation found at Vance Welcome Information Team and labeled as “Tab 3 – EO – Human Relations Education”**

*Current as of 7 Nov 22*



# OFFICE OF THE STAFF JUDGE ADVOCATE



# LEGAL OFFICE (71 FTW/JA)



Location: Building 500, Suite 202

Phone: 580-213-7404

Office Hours: Monday – Friday 0830-1600

Power of Attorney (POA)/Notary Services: Walk-In

Legal Assistance: By Appointment (Call our office to set up an appointment)

## Legal Assistance Website:

Visit the Air Force legal assistance website to see what type of legal services our office can provide:

<https://aflegalassistance.law.af.mil>



# OFFICE OF THE AREA DEFENSE COUNSEL



# THE OFFICE OF THE AREA DEFENSE COUNSEL WORKS FOR YOU!



Maj Sloan Smith



**Not the commander!**  
**Not the Legal Office!**  
**Not anyone on this base!**

SSgt Matthew Palma



**LOCs**  
**LOAs**  
**LORs**

**NJPs**  
**Courts-Martial**  
**Control Roster**

**UIFs**  
**Demotions**  
**Much More...**

**Independence and Confidentiality!**

**Building 850, Suite 243, McConnell AFB, KS**  
**(316) 759-4375 or DSN 743-4375**



# SEXUAL ASSAULT PREVENTION AND RESPONSE (SAPR)



# SAPR



- Sexual harassment and sexual assault affect Airmen and civilians in their units and communities by:
  - undermining the strength of the Air Force and our Core Values and
  - threatening mission accomplishment and readiness
- Sexual harassment and sexual assault are **unlawful** and **will not be tolerated**
- The SAPR Program provides support for adult sexual assault victims/survivors when the perpetrator is someone other than the victim's spouse or same sex domestic partner. The SAPR Program also offers restricted and unrestricted advocacy services to Service member sexual harassment survivors
- SARC's assist unit commanders as necessary to ensure victims of sexual assault and sexual harassment receive appropriate and responsive care

*Current as of 16 Nov 22*

# SAPR: Restricted Sexual Assault Reporting



What is Restricted Reporting, its exceptions, and limitations?

- Report to SARC, SAPR Specialist, VVA, or Health Care Official *only*
- Available to active duty military, and their family dependents 18 years of age and older, and civilian federal employees. Service members who are on active duty but were victims of sexual assault prior to enlistment (23 Jan 2012). Coast Guard attached to DoD, members of the Air Force Reserve or the Air National Guard performing active or inactive duty training as defined in 10 USC 101(d)(3)
- An investigation is *not* initiated and the sexual assault is *not* reported to OSI or your Command Section
- You can choose to change your report to unrestricted at a later time if you wish to pursue an investigation
- You maintain confidentiality even if there is collateral misconduct on your part (underage drinking, drugs, etc.)

# SAPR: Unrestricted Sexual Assault Reporting



What is **Unrestricted** Reporting, its exceptions, and limitations?

- Available to active and retired military, civilians, contractors, dependents, and family members (age 18 & above)
- An investigation is initiated and the sexual assault is reported to OSI and to your Command Section
- Information will be limited to those with need to know; however, you **cannot** convert your report to restricted at a later time
- Commander will determine course of action in cases of collateral misconduct

# SAPR: Sexual Harassment Reporting Options



## Restricted Report

- No EO or Command involvement
- No investigation
- Confidentially disclose Sexual Harassment
  - SARC, SAPR VA, SAPR VVA
  - Healthcare personnel providing care
- Counseling available (Chaplain, MFLC, BPOC, Mental Health)
- One time Victim Counsel consultation (or exceptional circumstance request)
- Can be converted to Unrestricted at anytime

## Unrestricted Report

- EO and Command notified
- Confidential communication still applies with
  - SARC, SAPR VA, SAPR VVA
  - Healthcare personnel providing care
- Counseling available (Chaplain, MFLC, BPOC, Mental Health)
- One time Victim Counsel consultation (or exceptional circumstance request)
- Legal
- Military Protective Order (MPO) available if needed
- Civilian Protective Order (CPO) available if needed

# Mandatory Reporters



Commanders or CoC personnel required to report the alleged sexual assault to the MCIO.

Who are Mandatory Reporters?

- CCs **regardless of CoC (that are on G-series orders)** and First Sergeants in the victims' chain of command
- Supervisors in CoC
- First Responders **without** confidentiality (**SFS, OSI, Firefighters**)
- EO
- IG
- JA

\*If a Flight Commander is in the victim's direct CoC (i.e. rates on the victim's OPR) they ARE a mandatory reporter. If not, then they are NOT mandatory reporter. If unsure, take a moment to contact the SARC if emergency care is not required.

# SAPR: Important Numbers



***Take your phone out and take a picture!***

SARC Office: 400 Young Road, Bldg. 200, Suite 217

SAPR Specialist, Ms. Kelli Adams, Phone: 213-5597

SARC, Ms. Stephanie Armel, Phone: 213-5598

**24/7 Vance Hotline: (580) 541-7095**

DoD Safe Helpline (Anonymous): 1-877-995-5247

Text: \*55-247



# INSTALLATION VOTER ASSISTANCE OFFICE



# INSTALLATION VOTER ASSISTANCE OFFICE



HOW TO VOTE FROM ANYWHERE IN  
**2 Simple Steps...**  
WHEN YOU'RE IN THE MILITARY

ON BASE? STATIONED OVERSEAS? ON A SHIP?  
**NO MATTER WHERE YOU ARE, YOU CAN VOTE.**

If you're active duty and living away from your voting residence,  
you can have your absentee ballot sent to you.

### HERE'S HOW:

STEP  
**1**

FILL OUT THE **FEDERAL POST CARD APPLICATION (FPCA)** AT **FVAP.GOV** TO REGISTER AND REQUEST YOUR BALLOT

**WHEN?**  
Send it to your election office by **August 1\*** (or later depending on your state) for the General Election on November 3, 2020.

STEP  
**2**

**FILL OUT AND SEND IN YOUR BALLOT WHEN IT ARRIVES**

**WHEN?**

By your recommended deadline:



**October 5, 2020**  
*on a ship at sea*



**October 13, 2020**  
*outside the U.S.*



**October 27, 2020**  
*stateside*

**WHAT IF THE BALLOT DOESN'T ARRIVE IN TIME TO FILL OUT AND SEND BACK BY THE DEADLINE?**

Use the *Federal Write-In Absentee Ballot (FWAB)* as a backup ballot at [FVAP.gov](http://FVAP.gov).

**WANT TO MAKE SURE YOUR BALLOT WAS RECEIVED?**  
Check the status at [FVAP.gov](http://FVAP.gov).

**THAT'S IT. YOU'RE A MILITARY VOTER.**

**GET MORE INFO AND ASSISTANCE AT [FVAP.GOV](http://FVAP.gov)**



Americans can vote. **Wherever they are.**

\*Recommended to ensure ballot arrives by election day

Current as of 16 Nov 22

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# INSTALLATION VOTER ASSISTANCE OFFICE



- The Installation Voter Assistance Officer can answer your questions about registering to vote, completing the Federal Post Card Application, how to find your state's voting guidelines and dates, and your county voting office contact information.
- Contact Information
  - Greg Waide (Installation Voter Assistance Officer)
  - (580) 213-6213 or DSN 448-6213
  - [gregory.waide@us.af.mil](mailto:gregory.waide@us.af.mil)
  - Building 314
- Hours
  - 0730-1630 / Monday - Thursday
  - 0930-1630 / Friday

Current as of 16 Nov 22



# MENTAL FITNESS

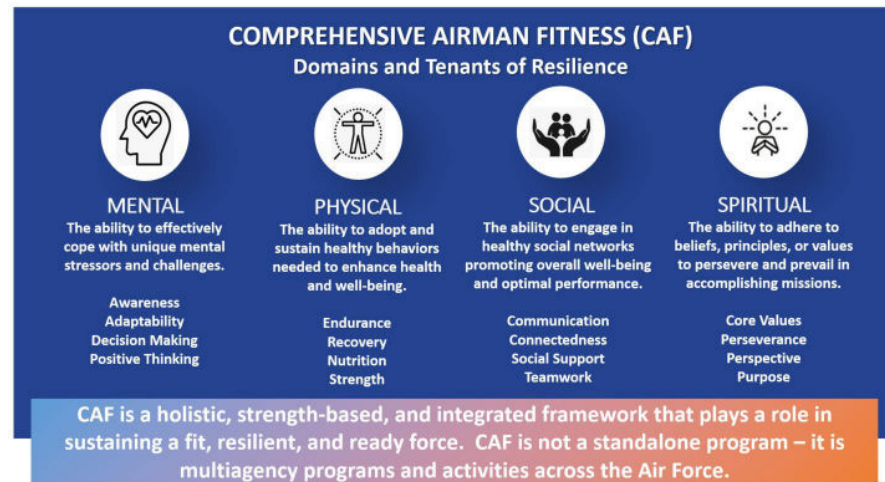


**RESILIENCE**

# Resiliency Program



- To bolster our ability to provide resiliency skills and strengthen relationships across the wing.
- The Goal of Resilience is to Thrive
- We want to train you to spread positive emotions and optimism throughout your unit!



Current as of 16 Nov 22

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# Resiliency Program



- Contact Victor Kearns
  - 580-213-7709
  - [victor.kearns@us.af.mil](mailto:victor.kearns@us.af.mil)
  - Fitness Center (Bldg. 316)

- Hours
  - 0800-1500

- Resilience Training Assistant (RTA) Training
  - Contact Mr. Kearns for next training date
  - 0800-1600



Connect to Protect:  
Support is Within Reach

**#BeThere**



Current as of 16 Nov 22

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OPR: Victor Kearns



# HEALTH & FITNESS



# Humana Military/TRICARE



[Humanamilitary.com/800-444-5445](https://www.humanamilitary.com/800-444-5445)

# Humana Military/TRICARE



- Humana Military is the East Region contractor for Tricare. Call 1-800-444-5445 for more information
- Humana Military assist the 71<sup>st</sup> Medical Group with:
  - Getting a referral from the MTF to a specialist off base
  - Off-base specialists get authorizations for procedures and testing
- If you have issues with your referrals/authorizations/claims go to [Humanamilitary.com](https://humanamilitary.com)/ Call 800-444-5445/ log in to the Humana Military app for updates
  - If your questions are not answered or have continuing claims issues your steps and a beneficiary are:
    - Call provider or facility to ensure they have full sponsors social security number for claims
    - Then go to [Humanamilitary.com](https://humanamilitary.com)/ Call 800-444-5445/ log in to the Humana Military app for updates/approvals/ claim payments
    - If the issue persists can see Ms. Dawn Jessen in the MTF as the Beneficiary Counselor
    - If the MTF is then unable to update the issue they will contact Humana Military rep for assistance.

Current as of 29 Oct 21



# Humana Military/TRICARE



- Contact Information
  - for Group, Squadron or Squadron club briefing requests ONLY may contact [rshepard@humana.com](mailto:rshepard@humana.com)
  - Claims issues you have been unable to resolve yourself-Ms. Dawn Jessen
  - 580-213-6343
  - Building Number-810
- Hours
  - 0730-1630

*Current as of 29 Oct 21*

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Integrity | Service | Excellence

OPR: Maj. B. Willis  
Briefer: Rich Shepard



# Bradley Fitness & Sports Center



# Bradley Fitness & Sports Center



- We are part of the Force Support Squadron, Community Services
- We offer fitness programs and services for military, retirees, their dependents and our civilian and contractor workforce to keep Vance Airmen fit and mission ready, as well as their families and Team Vance healthy.
  - Individual exercise programming, gait analysis, body composition
  - Intramural sports and fitness incentive programs
  - Educational classes, group exercise classes, parent-child area, youth fitness program, and more
  - Special events such as health programs, 5Ks, and sporting events
- Being fit isn't just about looking good!
  - Comprehensive Airmen Fitness & Physical resiliency
  - Exercise Physiologist and certified staff available to assist you with your goals

Current as of 16 Nov 22

UNCLASSIFIED

Integrity | Service | Excellence

# Bradley Fitness & Sports Center



- Contact Information
  - Kellie Jensen, Exercise Physiologist
  - (580) 213-6639
  - [kellie.jensen.ctr@us.af.mil](mailto:kellie.jensen.ctr@us.af.mil)
  - Building 316, Rm 144
  - Facebook: <https://www.facebook.com/VanceFitnessAndSportsCenter>
  - Website: <https://www.vanceafb71fss.com/bradley-fitness-center>
- Fitness Center Hours
  - Hours:
    - M-T / 0500-2300
    - F / 0500-2100
    - S-S / 0800-2000
    - Holidays 0800-1600
  - Appointment Hours
    - M-F 0800-1500
  - After Hours Access available to active duty, retirees and dependents by registering your CAC card

Current as of 16 Nov 22



# MEDICAL GROUP

WELCOME TO THE  
71<sup>st</sup> MEDICAL GROUP

*Thank You for Allowing Us to Serve You!*



Colonel Lidia S. Ilcus  
Commander, 71st Medical Group

# MTF Services



<b>FLIGHT MEDICINE</b>
<b>FAMILY HEALTH</b>
<b>PEDIATRICS</b>
<b>BIOENVIRONMENTAL ENGINEERING</b>
<b>DENTAL (Active Duty Only)</b>
<b>TRICARE OPS &amp; PATIENT ADMIN</b>
<b>IMMUNIZATIONS</b>
<b>PHARMACY</b>

<b>MENTAL HEALTH</b>
<b>FAMILY ADVOCACY</b>
<b>ALCOHOL AND DRUG ABUSE PREVENTION AND TREATMENT</b>
<b>RADIOLOGY (X-ray Only)</b>
<b>PUBLIC HEALTH</b>
<b>HEALTH PROMOTION</b>
<b>OPTOMETRY</b>
<b>MEDICAL LABORATORY</b>

# Clinic Hours



**NOTE: All newly arrived Airmen are required to review the Medical Right Start slide presentation at Vance Welcome Information Team and labeled as “Tab 4 – Medical Right Start”**

Monday - Friday, 0730 – 1630

- The clinic will be closed every **2nd Thursday at 1100** for training day and on all federal holidays.

Appointment Line

- (580) 213-7416