

# GUIDE

## PROVIDE

Empathetic, compassionate  
customer service

Accurate and thorough education

Answers to challenging questions

Airmen & spouses through all  
phases of military life

Transitioning members

Surviving family members



## EMPOWER

Commanders to make decisions that  
increase community resilience and  
quality of life

Airmen to reach goals and be  
mission-ready



# READINESS